

Swissport Tanzania Limited

www.swissport.co.tz



Karibu – Welcome

Swissport Tanzania Ltd is an aviation services provider operating at Tanzania's two major airports of Julius Nyerere and Kilimanjaro. The company is a subsidiary of Swissport International and is listed at the Dar Es Salaam Stock Exchange.

Swissport International is a global ground handling company which operates in 43 countries on five continents and is active at 180 airports around the world. Swissport International is owned by **Ferrovial**, a leading European infrastructure and service corporation based in Spain.

We have the experience

We are offering high quality aviation services at Julius Nyerere International Airport since 1985 and at Kilimanjaro International Airport since 1990. The years behind us have taught us that there is no substitute for experience

- we have that experience.

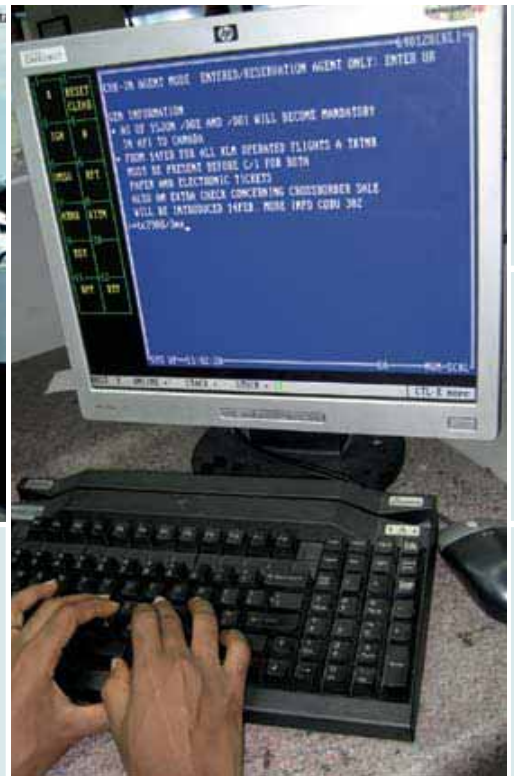


We are ISO9001:2000 certified

As an ISO9001:2000 certified company since year 2001, customers become the focus of our attention. We listen to them and react accordingly and of course our work processes are documented based on IATA and airline specific standards.

We set our standards high

We know what customers want and we strive to exceed their expectations. We set our minimum standards based on the customers' high expectations - What a great advantage.



Our enduring tradition

We are aware that Customer needs and requirements change with time. We constantly undertake engineering and re-engineering of our processes; we conduct training and re-training of staff, we deploy new technologies, equipment and facilities. We accommodate changes and we are proud of what we have achieved so far. We will maintain this enduring tradition for years to come.



from Landing to take-off: we care!

Our Products & Services

Swissport Tanzania provides Passenger Services, Ramp Handling, Executive Aviation, Cargo Services and other aviation related services.

Passenger Services

- ✈ Passenger check-in and boarding
- ✈ Arrival Services
- ✈ Transfer Services
- ✈ Baggage handling
- ✈ Handling of physically challenged passengers
- ✈ Lost and found baggage handling
- ✈ Passenger ground transportation

Ramp Services

- ✈ Aircraft loading and offloading
- ✈ Baggage sorting and delivery
- ✈ Aircraft pushback
- ✈ Aircraft ground power supply
- ✈ Aircraft engines air start
- ✈ Aircraft air conditioning
- ✈ Toilet servicing
- ✈ Cabin dressing

- ✈ Provision of water
- ✈ Turn round coordination etc.

Load Control and Flight Operations

- ✈ Computerised Aircraft Weight and Balance
- ✈ Flight planning and dispatch
- ✈ NOTAMS and Weather briefing

Executive Aviation and Logistics

- ✈ Handling of VIP flights, Private Jets and non-scheduled flights
- ✈ Application for landing permits and other Airports logistics
- ✈ Arrangement for catering
- ✈ Arrangement for fuel
- ✈ Crew ground transportation
- ✈ Hotel accommodation bookings



Aviation Security

- ✈ Travel Document Check
- ✈ Aircraft access control
- ✈ Flight designated areas access control
- ✈ Cargo warehouse security
- ✈ 24 hours digital CCTV surveillance

Station Management & Representation

- ✈ Station Management on behalf of carriers
- ✈ Representation at other airports in the region

Meet and Assist

- ✈ Meet and greet on arrival
- ✈ Special arrangement (Flowers, cell phones etc)
- ✈ Assistance through immigration and customs clearance
- ✈ Baggage collection
- ✈ Hotel reservations
- ✈ Ground transport or Car rental arrangement.



Cargo Services

- ✈ Cargo Acceptance & Documentation
- ✈ Warehousing
- ✈ Cargo Delivery
- ✈ Special Cargo handling (Valuables, Live Animals, Perishable Cargo, Dangerous Goods)
- ✈ Cargo palletization and de-palletization
- ✈ Cargo Manifesting

- ✈ Cold storage facilities
- ✈ Courier Center

Clearing & Forwarding (Both sea and air freight)

- ✈ International freight forwarding
- ✈ Transshipment services
- ✈ Customs clearance for imports, exports and transit cargo
- ✈ Project shipments
- ✈ Break bulk cargo and handling
- ✈ Packaging and crating
- ✈ Door to door delivery services

Contact us for your aviation related needs!



Our contacts

Julius Nyerere International Airport

Terminal II
P. O. Box 18043,
Dar Es Salaam, Tanzania
Tel: +255 22 2844610
FAX: +255 22 2844343
E-mail: info@swissport.co.tz

Ground Handling Duty Officer (24hrs)

Tel: +255 22 2844610 Ext 2229
FAX: +255 22 2843471
Cell: +255 75 4 444 474
E-mail: do@swissport.co.tz

Lost and Found (Baggage Tracing)
Tel: +255 22 2844610 Ext 2240/2260
Cell: +255 75 4 000051
E-mail: btracing@swissport.co.tz

Cargo Services

Tel: +255 22 2844610 Ext 2202
FAX: +255 22 2843471/ 2834789
Cell: +255 75 4 000 055
SITA: DARFY7X / DARFO7X
E-mail: cargomanifest@swissport.co.tz

Executive Aviation

Terminal I
Tel: +255 22 2844610 Ext 2268

FAX: +255 22 2843471
Cell: +255 75 3 450 470
E-mail: sea@swissport.co.tz

Clearing & Forwarding (Both Sea and Air Freight)

Airport office

Ground Floor Freight Terminal
Tel: +255 22 2844610 Ext 2213
FAX: +255 22 2834789

Cell: +255 75 6 744 165
SITA: DARFY7X/DARFO7X
E-mail: clearing@swissport.co.tz

Town Office

Ground Floor
Hydery Plaza,
TEL/FAX: +255 22 2124169

Kilimanjaro International Airport

P. O. Box 995,
Arusha, Tanzania
Tel: +255 27 2554941
FAX: +255 27 2554553
E-mail: info@swissport.co.tz
SITA: JROHO7X

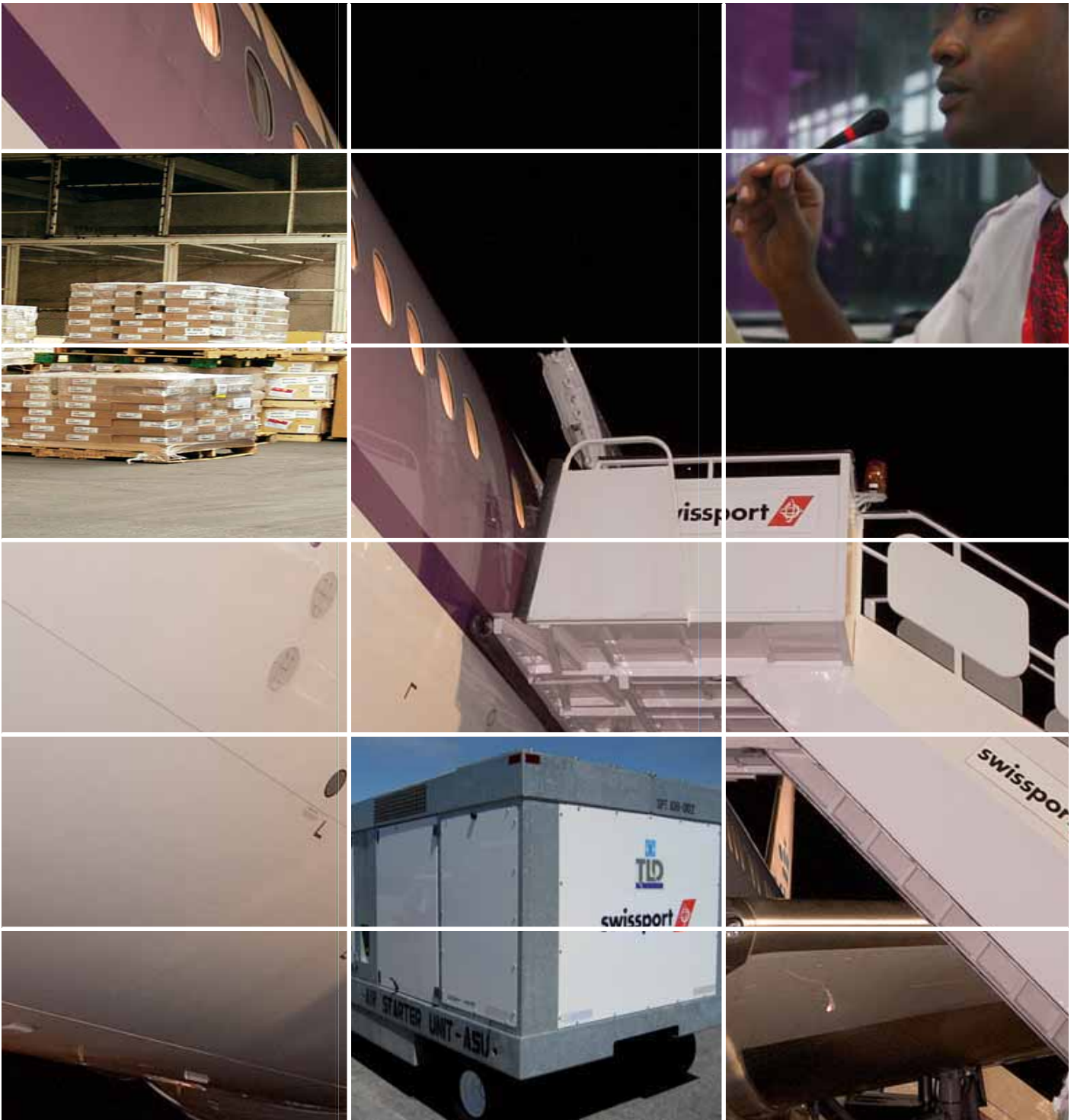
Ground Handling Cell: +255 76 3 820111

E-mail: jrotraffic@swissport.co.tz
SITA: JROHO7X

Cargo Services
Cell: +255 76 2 122920
E-mail: jrocargo@swissport.co.tz

Lost and Found (Baggage Tracing)
Cell: +255 75 4 000045





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